

Repair Request Form

Step 1: Return insurance value for your package. \$ _____ JBP assumes no liability for failure to declare or not having enough.

Step 2: Fill out information below: Email: _____ Phone _____
Name: _____ Street/House Address: _____
City: _____ State/Territory: _____ Postal Code: _____
Country: _____ Supercharger Brand: _____ Model: _____ Serial # _____
Vehicle Year: _____ Make: _____ Model: _____ Engine: _____ Approx. SC mileage: _____
Description of problem: _____

Step 3: Schedule the date by choosing a single service. **Use the same name as in this form.** You must pre-pay and the supercharger must arrive on time to guarantee time frame. Expected time in the shop will be listed in appointment. If you require Urgent Services, they are available for an extra fee. **(CLICK HERE).**

Published labor rates:

- Centrifugal Supercharger Rebuild: \$275 USD labor + parts.
- Most Roots/Twin Screw Supercharger Rebuild (Eaton, Whipple, Lysholm, Kenne Bell, ect): \$605 USD labor + parts
- IHI, TECHCO: \$1100 USD labor + parts
- SPRINTEX: \$880 labor + parts.
- Drive snout without supercharger: \$55 to \$110 USD labor + parts.
- Bypass Rebuild: \$55 to \$110 USD labor + parts.
- Jackshaft: \$55 to \$110 USD labor + parts.
- Multi-piece Manifold Charge: \$55-\$110 USD labor + parts.
- Intercooler Clean/Flush/Pressure Test: \$55- \$110 USD + plus parts.
- Friction Reduction Ceramic, Abradable Coating, or Heat Reduction Ceramic Do not measure shafts. 1-7" \$142.50 USD, 7-9" \$190 USD, 9-12" \$237.50 USD, 12-18" \$285 USD, 18-24" \$332.50 USD

Step 4: Do you need add on services? Check box if you would like estimates.

Supercharger porting estimate. We port a variety of superchargers and manifolds. \$110 USD per hour.

Powder coating, ceramic coating, and surface preparation estimate. Color will be verified later. \$110 per hour. Materials billed separately.

Custom Fabrication, Aluminum Welding, General Labor: \$110 USD per hour.

Step 5: Read, Sign, Date and PRINT Form.

I agree to all terms and conditions as set forth in this Repair Request Form and as set forth in this [link](#). I authorize JBP to disassemble and inspect the item sent in. By signing this document, I also authorize that general approval will be granted within 1 business day by phone or email to keep my place or risk being rescheduled. I also authorize this signature to substitute as an agreement for payment with a credit card, bank. An extra fee of 3.5% is charged for accepting PayPal payment is available for an extra fee of 3.5%. **If there are any issues**, I agree to submit the item for repair following proper warranty procedures [here](#).

JBP will not begin any work without verbal or written permission. Your signature below is REQUIRED. If there is no paperwork or signature with your supercharger, no work will begin and your repair could be delayed or rescheduled. WE RESERVE THE RIGHT TO REFUSE SERVICE.

Signature: _____ Date: _____

Step 6. Place this REPAIR REQUEST FORM in the box. Read link [here](#) On how to properly box and ship your supercharger for safe travel.

Shipping supplies are available [here](#). You can also purchase them at www.uline.com

Step 7: Ship your supercharger to the address below, and to arrive before your appointment date. Your supercharger can arrive early. If someone cancels, we will move you into their spot.

Jon Bond Performance
600 Diagonal St
Algona, IA 50511-3627 USA

Email address: sales@jonbondperformance.com

Phone Number: 1-515-395-2007

Step 9: Information that most people ask. We will not know how much it costs to repair your supercharger, without an inspection.

Inspection:

- All superchargers are 100% disassembled, inspected, and an itemized estimate. Diagnosis of the failure will be provided. Repairs are not conducted without full approval. If your supercharger cannot be repaired, we may be able to offer a new or rebuilt replacement and allow you to trade in any parts that are good out of your old unit. We offer free inspections and estimates.

Rebuilding:

- Full rebuilds vary, but include general rebuild labor plus parts. All consumable parts are replaced with OEM or higher quality name brand parts. If the proper parts are not available, JBP is the only company that pays to have the correct parts produced. We do not glue, epoxy, or silicone incorrect parts in place. We do not offer lower quality tiers of parts to bring the cost down, nor do we reuse consumables. We use only the best parts on all rebuilds. All other parts are based on condition. All old parts are returned. There are extra labor fees for damaged or seized hardware, damaged components that require additional repair, or to repair damage caused by past disassembly using incorrect methods.
- We also charge extra labor plus parts each, to rebuild jackshafts, or multi piece manifolds, or bypass assembly. An inspection will be the only way to determine if your supercharger can be repaired and what the cost is. You can find more information on our website by your manufacturer brand. **We will not assemble or repair any unit that cannot be properly re-manufactured or warrantied.** Final testing is provided on an electric dyno for noise testing.
- For self contained superchargers, JB Performance also provides an exclusive oil developed and tested by Tribodyn and JB Performance. The 3 Stage technology developed delivers 40F to 90F degrees lower gear case temperatures.

Warranty:

- 1 year limited warranty when properly maintained. Limited warranty covers bearings, seals, and JBP labor to replace the failed part. It does not cover damage from improper maintenance, exceeding manufacturer's maximum RPM, damaged to rotor timing from engine detonation, continued use when making noise, shipping, or the labor to remove/install it on the vehicle. Requires supercharger head/drive snout to be returned for analysis. Directions on proper care and how to prevent failures is supplied with a rebuild. Warranties do not cover failure events such as 'continue driving it without oil or noise till failure'. Please see [Warranty Request](#) for more information.

Communication:

- If you would like to know when the item arrives at JBP, please use tracking. JB Performance will contact you as soon as the inspection and estimate are completed as well as when the rebuild is completed.

Return shipping:

- Return shipping is about \$1.50 to \$2 per pound and is based on size, weight, and address, and carry \$100 minimum insurance with signature confirmation and tracking. Extra insurance is available at cost and is estimated to be around \$10 per \$1000 of coverage. Failure to declare insurance in the repair request does not pose liability back on JBP. Any loss or damage claims are strictly with UPS. If your package requires a new box, you will be charged for the box. JBP will provide reasonable proof of shipment. Damage claims or losses are with the carrier. We will assist with communication and resolve on any claim. Note: We foam superchargers in place for safe travel. We ate the cost of this foam in the past. If you supercharger was packed poorly for the trip here, and fails to have sufficient packing material for the way home, we will be charging to foam in place.

Precautions:

- Drain any oil, fuel, and intercooler coolant. Remove any sensors, fuel injectors, throttle body, if possible. Protect any plastic parts, pulleys, intercoolers, from damage. Use at least 2" of rigid packing material such as layered cardboard, solid pink construction foam board, InstaPak, ect. Do not use packing peanuts. They do nothing to protect your investment. We recommend a dual wall box for heavy items.

International Customers:

- Please mark your package as Temporary Import for Repair. Mark the package as Made in the USA. Tariff Code 8414800500 (supercharger). Declare a value less than \$600 USD, after all, the supercharger isn't working. This is not the same line as insurance. You can insure your item for whatever value you determine. Return shipping is by UPS or USPS. We have over 40% off fees for return shipping. No charge to process return customs paperwork. Taxes and duties are not pre-paid, nor are they estimated here.

Payment:

We accept check, wire transfer, electronic bank payment, PayPal, Visa, Discover, MasterCard, and American Express. There is a 3.5% fee for PayPal.